

22/03/2002

CS3/FWD20004287/Gtf3-1

ASS. REC. BY:

REF:

CS3/FWD20004287/Gtf3-1

Special Instruction:

ok

Surveyor: CIR

Josey Loh

ASSIGNMENT (Office)

13/07/2020

From (Person):

Vance + Chua

of

FWD

Date/Time:

20/3/20

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBQ 291M

Insured:

SJN 7509L

at Workshop m/s

Cck car Rental

Tel:

of

Blk 503> Amk Ind Park 2 #01-307

Policy No:

Claim No:

1202000013984

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17.3.2020

CA / REV / REP. / REV 24 HRS

Date/Time:

20.3.2020 1.24pm

Person Contacted:

Joseph

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate.
	FBQ 291M - X
	SJN 7509L - CS 3/AXA 14015534/ GmSur 1202 - 01/03/2014
	Submit PRS Report
	Dismantle part : 23/03/2020
	After repair : 31/03/2020

ASS. REQ. BY:

nd.

ack:

FWD

PRS

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

CCK Car Rental

of

Insured:

Policy No.

Claims No.

Sum Insured:

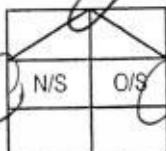
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

IBQ 291M

Yr Regn:

18 Jul 2019

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Yamaha NMAX 155cc 155

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

34209

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MV1356431000010587

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

110/70-13

R:

130/70-13

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

TIMSUN

Front

Rear

R/Bal.

F

mm

R/Bal.

F

mm

L/Bal.

F

mm

L/Bal.

F

mm

D.O.A.

17-03-20

D.O.I.

20-03-20

Survey held at

w/s

5pm

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$4000 - \$5000

LUMP SUM \$2500 - 5 days (RED:5600;69%)

Date/Time, File Pass to?



: Preli. Report

1) 31/3 Typist



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Mech. end (\$

Survey Fee:

Transportation:

S + RS: \$

Photos

Other:

TOTAL

80

50

50

180

Report Form:

PRS

Lump Sum / L.B.I.:

Summer Lee (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Friday, 20 March, 2020 2:25 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser
Subject: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc
Attachments: PRI - TEO KENG SIANG LLC.pdf

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

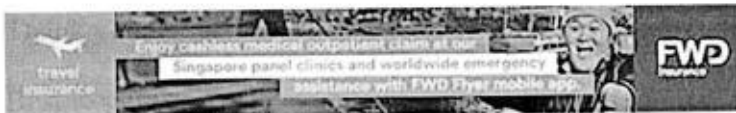


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Friday, 20 March 2020 12:09 pm

To: 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: RE: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

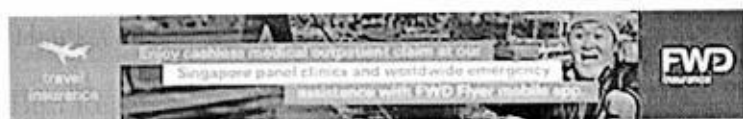


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Friday, 20 March 2020 10:45 am

To: Charlotte Choy <charlotte.choy@ksteoptr.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

WITHOUT PREJUDICE

Dear Sir/Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultant** conduct the pre-repair survey (PRS) on your client's vehicle, FBQ291M. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.*

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

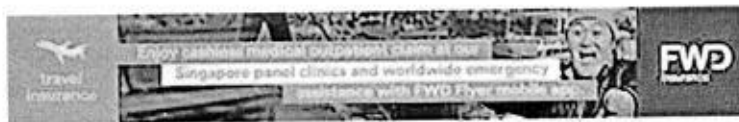


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Charlotte Choy <charlotte.choy@ksteoptr.com>

Sent: Friday, 20 March 2020 10:38 am

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: [EXTERNAL] Re: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir,

We refer to your letter of even date.

Our client **do not** agree to your list. We propose to use the following motor surveyor named herein to conduct the joint pre-repair survey as a single-joint expert:

- KTO Automobile Assessors

Please let us know within two (2) working days whether you agree to the appointment of the above motor surveyor as a single-joint expert.

(C400 PRS CCK CAR RENTAL)

Regards,
Charlotte Choy
Teo Keng Siang LLC
111 North Bridge Road
#29-07/08, Peninsula Plaza
Singapore 179098
Tel: 6333 4222 Ext (72)
Fax: 6333 5688

On Fri, Mar 20, 2020 at 9:44 AM Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Charlotte,

Refer to your email dated on 20.03.2020 of the PRI Notice of your client's vehicle FBQ291M;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD

2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

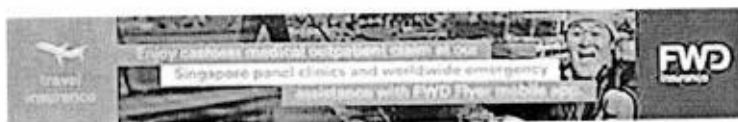


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Charlotte Choy <charlotte.choy@ksteoptr.com>

Sent: Thursday, 19 March 2020 6:11 pm

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser

<josey.loh@fwd.com>; Venessa Chan - SGUser <venessa.chan@fwd.com>; Clara Li Zirong - SGUser <clara.li@fwd.com>

Subject: [EXTERNAL] Your Ref: SJN 7509 L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sirs,

We refer to the above matter.

We enclosed herewith our PRS letter for your attention.

Please let us have your list of surveyors on your urgent basis.

Thank you.

Regards,
Charlotte Choy
Teo Keng Siang LLC
111 North Bridge Road
#29-07/08, Peninsula Plaza
Singapore 179098
Tel: 6333 4222 Ext (72)
Fax: 6333 5688

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	483A
Vehicle Details	
Vehicle No.:	FBQ291M
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Mar 2020
Vehicle Make:	YAMAHA
Vehicle Model:	NMAX155 ABS
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	G3H6E0013218
Chassis No.:	MH3SG431000010587
Maximum Power Output:	-
Open Market Value:	\$2,477.00
Original Registration Date:	18 Jul 2019
First Registration Date:	18 Jul 2019
Transfer Count:	1
Actual ARF Paid:	\$372.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	17 Jul 2029
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$3,081.00
COE Rebate Amount:	\$2,869.00
Total Rebate Amount:	\$2,869.00

The information contained herein is correct as at 23 Mar 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/03/2020 14:27
Date Of Accident	17/03/2020 22:50
Exact Location Of Accident	TAMPINES AVENUE 05
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBQ291M
Insured/Policyholder	
Name Of Registered Owner	NYANAPRAGASH S/O ARUNASALAM
NRIC No	S8038483A
Email Address	KHALNAYAK53@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98531607
Alternative Phone No	OTHERS-98531607

Vehicle Particulars

Manufacturer	YAMAHA
Model	NMAX155 ABS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5111263449
Cover Note Number	

Driver

Name of Driver	NYANAPRAGASH S/O ARUNASALAM
NRIC No	S8038483A
Date Of Birth	08/12/1980
Occupation	OUTDOOR
Date Of Driving Pass	29/07/2004
Driving Experience	15 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98531607
Fax Number	
Contact Number	OTHERS-98531607
Email Address	KHALNAYAK53@GMAIL.COM

Address	BLK 842E #02-122 TAMPINES STREET 82
Postcode	525842
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES N.P.C
Police Station Address	ROAD: TAMPINES N.P.C , POSTCODE: 529682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER POLICE REPORT No.T/20200318/2090;

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN7509L
Vehicle Make/Model/Colour	HONDA / AIRWAVE 1.5M A
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	NYANAPRAGASH S/O ARUNASALAM
Approximate Age	39
Injuries Sustain	
Injured person in which vehicle?	FBQ291M
Were seat belts worn?	NO
Was this injured conveyed to hospital by ambulance?	YES
Address	BLK 842E #02-122 TAMPINES STREET 82
Postcode	525842

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

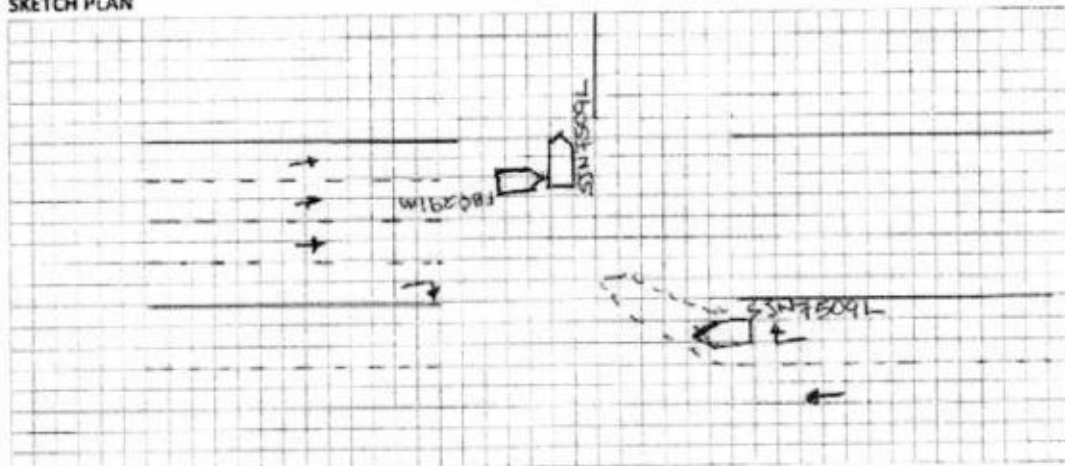

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@vicom.com.sg

Reporting Centre Personnel's Signature
Name: 19 MAR 2020
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Ref

To Police Report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

IDAC KAKI BUKIT (VAC)
 23 Kaki Bukit Ave 4 #02-02
 Singapore 415933
 Tel: 67416697 Fax: 67492305
 Email: vackb@vicom.com.sg
 Reporting Centre Personnel's Signature
 Name: 13 MAR 2020
 NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20200318/2090

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

1 of 3

Report No. T/20200318/2090

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 18/03/2020 16:09		Vide Report No.:		Station Diary No.: 92	
Informant's Particulars					
Name of Informant: NYANAPRAGASH S/O ARUNASALAM			Address: APT BLK 842E TAMPINES STREET 82 #02-122 SINGAPORE 525842		
ID Type / ID No.: NRIC NO / S8038483A			Contact No.: Home/Office: Mobile: 98531607		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 39	Date of Birth: 08/12/1980	Type of Informant: Rider		
Race: Indian			Language:		Institution / School Name:
Occupation: GRAB FOOD DELIVERY			Driving Licence Information: Class: 2B,2A,2,3,4		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 17/03/2020 22:50	Type of Location: X-Junction
Location: Along Road 1 TAMPINES AVENUE 5				
Junction of TAMPINES AVENUE 5 and Ave 1 toward Tampines Hub direction				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBQ291M	Motorcycle	YAMAHA	NMAX155 ABS	White	Seriously Damaged	0
SJN7509L	Car				Slightly Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBQ291M	NTUC Income Insurance Co-Operative Limited	5111263449	18/07/2019	17/07/2020

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20200318/2090

2 of 3

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Report No. T/20200318/2090

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	NYANAPRAGASH S/O ARUNASALAM	ID No.	S8038483A
Related Vehicle	FBQ291M (Motorcycle)	Contact No.	98531607
Hospital/Clinic	CHANGI GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3,4 Date of Expiry: NIL
Date Treatment	17/03/2020	Date Discharge	18/03/2020
No. of Days granted Medical Leave	04	Degree of Injury	Slight

Brief Details.

On the above mentioned date,time and said location, I was riding my YAMAHA motorcycle, FBQ291M, white in colour along cross junction of Tampines Ave 5 & Ave 1 heading to Tampines Hub direction. I was travelling straight along Tampines Ave 5 toward Tampines Hub direction at 2nd left lane(count from left), the traffic green is green at the junction and hence I proceed straight however I did slow down abit at the junction as the vehicle car SJN7509L from Tampines Ave 5 turning right toward Ave 1 seem like the car is not stopping. The car then slow down abit and I continue straight as I have the right of way. Opposite party then continue to accelerate as well and a collision took place between my front portion and opposite car left rear portion. Due to the huge impact I then fell onto the ground and lost conscious for a few second. After which one passerby came to help me and opposite driver had also called for ambulance and traffic police. Shortly after 10min, ambulance came and when I was about to be conveyed traffic police came and took down my particular before I left. On the next day traffic police IO contacted me to lodge a traffic accident report. I was not warded however I was given 4 days MC. I suffer pain at my back, back neck, shoulder and both arm and hand. Due to the accident my motorcycle damages is the whole front portion and require to be tow away.

Accident Sketch Plan

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Mar 2020 Edit Reg		20 Mar 2020 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	How Tian Chin Celine, ID: S8017853J								
Main Claimant:	NYANAPRAGASH S/O ARUNASALAM NRIC No, ID: S8038483A								
Vehicle Reg. No.:	FBQ291M	Date of Loss:	17/03/2020 00:00 - :59 [7 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1202000013984	Policy/Cover Note No.:	PNPV2020-00003170 (Comprehensive) Coverage: 02/03/2020 - 01/03/2021						
Vehicle Reg. No. (Insured):	SJN7509L	Policy No. (Claimant):							
		Excess:							
Repairer:	Cck Car Rental () BLK 461 PASIR RIS DRIVE 4 #04-461, 510461 Sin Ming - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 31/03/2020]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBQ291M (1202000013984)
[SJN7509L]
TP
NYANAPRAGASH S/O ARUNASALAM NRIC No
Mar 17 2020 12:00AM
[How Tian Chin Celine]
Cck Car Rental

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Photos/Images									3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	23/03/20 10:01	General View								Load JPG	☒	
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3	23/03/20 10:01	General View								Load JPG	☒	
4	23/03/20 10:01	General View								Load JPG	☒	
5	23/03/20 10:01	General View								Load JPG	☒	
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9	23/03/20 10:01	General View								Load JPG	☒	
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37	23/03/20 10:01	General View								Load JPG	☒	

Photos/Images			3 per page	☒
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45	23/03/20 10:01	General View	 Load JPG	☒
46	23/03/20 10:01	General View	 Load JPG	☒
47	23/03/20 10:01	Odometer Reading	 Load JPG	☒
48	24/03/20 09:11	Dismantled Parts	 Load JPG	☒
49	24/03/20 09:11	Dismantled Parts	 Load JPG	☒
50	24/03/20 09:11	Dismantled Parts	 Load JPG	☒
51	24/03/20 09:11	Dismantled Parts	 Load JPG	☒
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84	24/03/20 09:11	Dismantled Parts	 Load JPG	☒
85	31/03/20 17:19	After Repair Photo	 Load JPG	☒
86	31/03/20 17:19	After Repair Photo	 Load JPG	☒
87	31/03/20 17:19	After Repair Photo	 Load JPG	☒

Photos/Images			3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
88	31/03/20 17:19	After Repair Photo	1	Load JPG	☒
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104	31/03/20 17:19	After Repair Photo	1	Load JPG	☒
Documentation			1 per page		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	20/03/20 14:45	PRI - TEO KENG SIANG LLC	1	Load PDF	
2	20/03/20 14:45	SJN7509L OI GIA	1	Load PDF	
3	20/03/20 14:45	FBQ291M TP GIA.	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD20004287/GTF3E2
Date: 01/04/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2020-00003170
Claimant Vehicle No: FBQ291M Insured Vehicle No: SJN7509L
Date of Loss: 17/03/2020 Nature of Claim: TP Claim No: 1202000013984

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBQ291M Engine No: G3H6E0013218
Make & Model: YAMAHA NMAX155, 155cc Chassis No: MH3SG431000010587
Reg. Date: 18/07/2019 (Man. Year: 2019) Odometer: 34209 km
Colour: White
Engine Capacity: 155 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 110/70-13 Rear Tyre Size: 130/70-13
Front Left Side: Timsun 4 mm Rear Left Side: Timsun 4 mm
Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 20/03/2020
Date Inspected: 20/03/2020 Inspected At: BLK 5032 AMK IND PARK 2 #01-307
Repaire : Cck Car Rental
Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 31 Mar 2020)

Parts: N/A YAMAHA NMAX155 155cc (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for FBQ291M)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >